

Issues and Concerns 08/14/2018

From our initial base of 40 Issues and concerns received since March 27th, only "ONE" is open for a response. Since July 24^{th} we have received 13 additional issues & concerns, all which are assigned appropriately.

Victory Room - Resolved

- Overhead monitors for performances #3 #12 LWSC Staff
 - ✓ Encourage more use of stage during performances
- Music volume #20 #25 LWSC Staff
 - ✓ Will be addressed by administration
- Rude card players (table domination) #17 COE Announce
 - ✓ *Respectful of others*

Facility - Resolved

- Restrooms #2 LWSC Staff
 - ✓ Adhere to "Restroom Closed" signs during maintenance
- Printer access #8 LWSC Staff
 - ✓ Access in Member Services See Gift Shop for details
- Automatic doors #11 #16 LWSC Staff
 - ✓ Budget request submitted to county
- Pay registration at Front Desk #32 LWSC Staff
 - ✓ Meet with Social Worker on Tuesday and Thursday
- Inconsistent heat and air #14 #18 #19 LWSC Staff
 - ✓ Heaters are not allowed please wear a light sweater for comfort
- Room 106 air does not function #4 #21 LWSC Staff
 - ✓ Multiple request has been submitted Center Director will contact Facilities Maintenance Management
- Open gym during registration #7 LWSC Staff
 - ✓ Gym will be opened on Wednesday ONLY

Parking - Resolved

- Parking across the lines #23 COE Announce
 - ✓ Security will post pictures of auto
- Waiting for parking spaces #26 COE Announce
 - ✓ Common courtesy
- Orange cone parking #27 COE Announce
 - ✓ Reserved for guest coming to the center

New Classes - Resolved

- *Knitting #10 #39 Program*
 - ✓ Interested members must sign-up at front desk
- Bowling Club #13 COE Announce
 - ✓ Adhere to LWSC guidelines for clubs
- Flower Arrangements #24 Program
 - ✓ Interested members must sign-up at front desk
- Nurse Assistant #29 LWSC Staff
 - ✓ Reviewing the start of a nurse's guild

Pool Facility - **OPEN**

- Observe water volleyball for quest #33 LWSC Staff
- Mole in ladies' shower, floor & walls #34 #35 #36 #37 #38 COE Announce
 - ✓ NO Mole, bad tile installation-legal pursuit in process

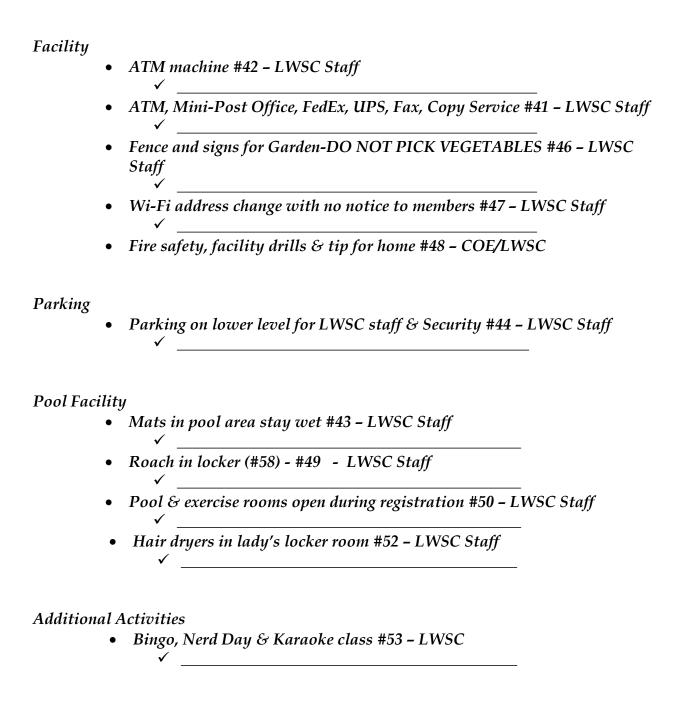
Additional Activities - Resolved

- More events #1 Special Events
 - ✓ July 19th An Evening of Elegance
 - ✓ July 27th Motown Review 60′ 70′ 80′s
 - ✓ August 28th Country Western Round-Up
- White Party #5 #9 Special Events
 - ✓ Bid Whist Club is planning an event
- Prom ticket quantity #6 COE Announce
 - ✓ Event planner will be notified
- Record and provide media options for all events #15 #22 LWSC Staff
 - ✓ Non-proprietary productions can be done by DeKalb for Seniors, Inc., and DVD's made available to members as a fund raiser
- Movie Mondays #28 Program
 - ✓ Starting July 30th Sept. 10th from 3PM 5PM
- Military drill team #31 COE Announce
 - ✓ Adhere to LWSC guidelines for clubs
- Wii Bowling #30 DeKalb County/Program
 - ✓ Will engage Park & Recreation to establish criteria

Other - Resolved

- Too many good classes on Friday #40 COE Announce
 - ✓ Personal choice flexibility

July 24, 2018 Issues and Concerns (13)





#45~was~a~THANK~YOU~for~recycling~bins



#51 - Movies @ The Lou Survey