



LWSC COUNCIL OF EXCELLENCE QUARTERLY MEETING MINUTES

March 20, 2019

President Charleen Knox called the meeting to order at 12:40. President Knox welcomed new members and encouraged all to wear badges.

President Knox some key courtesy and process points:

- Front desk staff cannot make copies for members. Copying can be requested at a cost in the Gift Shop.
- Any copies for classes must come from the Instructor.
- No one has a reserved seat or table in the Victory Room. All members have equal rights and equal access.
- Coats and purses do not get a seat and cannot hold seats.

Secretary Annette Hill read minutes from last meeting of November 14, 2018. Correction to minutes: Bridgette Thomas should be changed to Bridgette Thompson. Correction incorporated. Meetings were motioned approved by Joan ??? and seconded by Annette Hibers??

President Knox reviewed agenda and introduced members of the Executive committee. She also shared her appreciation for two members completing their tour on the Executive Committee, Vice President Sarah Hemphill-Bonner and Special Events Chair Hazel Daniel. Hazel has provided outstanding leadership identifying and hosting special events for the LWSC.

The Executive Committee has agreed on an interim Vice President to serve through the remainder of 2019.

Several committee chairs provided updates:

Nominations and Elections – President Knox reported Chair, Janet Proctor has completed the 15th revision of the By-Laws. Final draft was submitted to the LWSC leadership.

Safety – Chair, Anna Marie Baity introduced the safety zone volunteers. Tyrone Bailey, LWSC Safety Coordinator reported having two to three security guards on staff. To ensure safety, they must be able to identify currently active members, so badges should always be visible.

Decorations – Chair, Mary Bolton reported the committee’s desire to tidy up and organize the storage room. Clubs, classes and groups are requested to assess and assist in this effort.

Courtesy – Chair Adrienne Smith reported greeting cards are complete and ready for use. Clubs, Classes and Groups may submit names to her by the 15th of each month. Based on the names submitted and circumstance, the member will receive a greeting from the LWSC. Categories include: Thinking of You, Sympathy and Get Well. Committee will mail cards by the 30th of each month.

Health and Wellness – Chair, Sonja Elliott reported the anticipated opening of a Wellness station in the near future. Members will be able to receive minor consultations to include blood pressure, respiration and temperature readings. Members must wear your badge to receive services offered MWF 10a.m. to 12p.m.

Issues and Concerns – Chair Frankie Pendergrass provided an overview of the 124 issues received in 2018 and the additional 38 received in 2019. Most issues were concerning classes, the facility and parking.

OLD BUSINESS

President Knox provided an update on the Memorial Brick Project. The location is changed to the garden area to provide adequate space for new purchases. Please see the information sheet passed out for specific details. You can participate by recommending a Name for the garden area and by purchasing a memorial brick. Details and complete funding are still in discussion with Dekalb for Seniors.

NEW BUSINESS

LWSC DIRECTOR’S REPORT

Interim Director Ericia King thanked the Executive committee for fulfilling the vision of working together and the benefit of having this partnership through the Council of Excellence. Because of the faithful and professional volunteer efforts the staff is now able to focus on more strategic planning. All the partnering undergirds the LWSC efforts to become a nationally acclaimed Center Of Excellence. The process continues and should be complete by 2020.

In response to open concerns submitted by the COE Executive Committee, the Director has confirmed:

- The appropriate contacts to make the Fire Drill happen.
- Commitment to the completion of the Safety Manual
- Secured funding for the ADA parking, LWSC requested approval from County;
- Secured funding for HVAC update, requested approval from County;
- Secured funding for increased class size, requested approval from County;
- Secured SPLOST funds for handicap accessible doors;
- Secured funding to replace floors in pool area
- Requested full staff funding for the LWSC as approved.

To date we have 2,987 members. Chiquita will verify.

To better serve the LWSC, the staff assignments are per the organizational chart. Ericia King and Bridgette Thomas serve as Assistant Directors.

November 19th the LWSC Staff will provide a gift card raffle for members who are current up-to-date, present, and wearing badge.

November 27th is Georgia Give Day! Please give a gift to Dekalb for Seniors.

OPEN FORUM

Members were invited to participate in a Q&A session. Issues relating to building temperature; shower curtain mold; use of lockers rather than take anything to the pool area; cleanliness – check around before leaving your area trashy.

Meeting adjourned at 2:25

