



LWSC Council of Excellence
Committee Report – January 15, 2019

Submit report to: lwscouncilofexcellence@gmail.com

Committee: Issues and Concerns Committee
Officer/Chair: Frankie Pendergrass
Committee Members: Angenelle Norton and Dorothy Wright

1. ACTIVITIES COMPLETED FOR THIS MONTH:

- Participated in Executive Board Meeting
 - Prepared Committee results for 2018

As of December 31, 2018, the COE has received 116 suggestions from LWSC members. Some were “Thank You” notes (7) with koodoos for paying attention to their voices: Class size and scheduling (30) continues to be a challenge for LWSC Staff and over 36 suggestions were submitted to make the “Facility” run seamlessly for our vibrant seniors. Improvements for the “Pool” area (17) were submitted to ensure that everyone continues to pay attention to safety concerns. “Additional Activities” were recommended (14), “Parking” concerns initiated only (6) issues along with suggestions for better enjoyment of the “Victory Room” and finally only (7) concerns fell in the “Other” category.

2. ACTIVITIES PLANNED FOR FUTURE:

- Establish 2019 XL instructions to establish spreadsheet integrity to transition to next Committee chair
- Revise initial procedures after having tested one year of activity

3. ACTION REQUIRED FOR EXECUTIVE COMMITTEE:

- Nothing currently

4. ACTION REQUIRED FOR LWSC: RESOLUTION OF OPEN ISSUES BY 01/18/2019

5. MOTION STATED FOR EXECUTIVE COMMITTEE CONSIDERATION/RESOLUTION/RECOMMENDATIONS:

6. CONCERNS, OPPORTUNITIES FOR CELEBRATION:

Open for discussion from COE members

7. OTHER: