



Issues and Concerns

09/11/2018

Since August 31, 2018, LWSC Members have issued 67 Concerns. With only 22 open and are being assigned today to an appropriate resolver, 45 of our Members Issues and Concerns have been identified and resolved.

Victory Room - NO Open concerns

Facility – (10) Concerns Open

- *ATM machine #42 - LWSC Staff*
- *ATM, Mini-Post Office, FedEx, UPS, Fax, Copy Service #41 - LWSC Staff*
- *Fence and signs for Garden-DO NOT PICK VEGETABLES #46 - LWSC Staff*
- *Wi-Fi address change with no notice to members #47 - LWSC Staff*
- *Fire safety, facility drills & tip for home #48 - COE/LWSC*
- *Bid Whist club utilization of LWSC Bus #55 - LWSC Staff*
- *Better way to "Publish/announce" upcoming events #56 - LWSC Staff*
- *Larger LWSC Bus is needed >18 seats #57 - LWSC Staff*
- *Notice when Members are lost #64 - LWSC Staff*
- *Fitness room time limit on bicycles #65*

Parking - (1) Concern Open

- *Parking on lower level for LWSC staff & Security #44 - LWSC Staff*

Pool Facility (5) Concerns Open

- *Observe water volleyball for quest #33 - LWSC Staff*
- *Mats in pool area stay wet #43 - LWSC Staff*
- *Roach in locker #49 - LWSC Staff*
- *Pool & exercise rooms open during registration #50 - LWSC Staff*
- *Hair dryers in lady's locker room #52 - LWSC Staff*

Classes – (6) Concerns Open

- *Ballard Class reclassified #54 – LWSC/Program*
- *Need more room for Arthritis Class #59 #60 #61 #62 #63*

*#58 #66 #67 **THANK YOU** for such Professional and Caring pool staff*

