

**Council of Excellence
Issues Concerns**



NO.	DATE REC'D	ORIGINATOR DATE	ISSUE /CONCERN	NAME OR MEMBER NUMBER	RESPONSE TO ORIGINATOR	CHAIR/STAFF ASSIGNED
1	3/27/18	3/26/2018	Bring back three events that were very popular among seniors: LWSC Annual Ball December, Country Western Day, Motown Review (Oldies but Goodies)	Andrew Hicks		Special Events
2	4/11/18	4/11/2018	Request that female not male clean ladies room as well as swimming locker room. I was on way to ladies room on Monday and the male maintenace worker told me to wait a minute until he finished. Thanks			LWSC Staff
3	4/12/18	4/12/2018	Whenever a program is taking place in the Victory room, it would be nice to see the program from the overhead monitors. Thanks much			LWSC Staff
4	4/30/18	4/24/2018	Congratulations, my complain is about the Air Conditioner in Room 106 where we used mostly for exercising has not being working for the longest while some of the members doesn't want the fan turned on because they suffered from asthma, and we do need some place comfortable to exercise in. Thank you concern member.			LWSC Staff
5	4/30/18	Not Dated	I would like to have a white party.			Special Events
6	4/30/18	Not Dated	Prom: I think you should give 2 tickets for the member, what if they have a husband or boyfriend that want to come. You do nat want to come alone. Have the member sign-up for 2 tickets.Put in envelope and hand out. (simple) Set a pick up time that is it. No long lines or wait time.			COE President
7	4/30/18	Not Dated	Open GYM during registration	H. Harper		LWSC Staff
8	4/30/18	Not Dated	Place a printer in the computer room. Set-up a system where members will be able to print at \$.10 cent per copy (similar to the system in the public library			LWSC Staff
9	5/11/18	4/27/2018	I would like to have a White Ball			LWSC Staff
10	5/11/18	Not Dated	Knitting class	x643984		Program

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11	5/18/18	5/9/2018	I am requesting that handicap access be installed on the door entering and exiting the center to the elevator going to the back parking lot. I am in a wheelchair and most of the time I have to park in the back parking lot all is very difficult getting in and out of the building. The victory room can use a button . Also although most people are very helpful opening the door for me but this limits my independence. Thanks for you time and consideration.	Patricia Johnson X1287222		LWSC Staff
12	5/18/18	5/11/2018	Here at LWSC we are fortunate to have many forms of entertainment & activities in the Victory room. But...unless you are seated in the front row, there's a good chance you will not see and enjoy the event in its entirety. Thr room is usually very crowded. You would need to stand up to see any performance not done on the stage, thus blocking the view of persons behind you. My suggested remedy would be to installed extra large suspended TV monitors (larger than the ones near the stage). All seats would then become "Good' seats. I suggest 4 suspended monitors from the ceiling...2 up front near the stage and 2 in the center of the Victory Room. Thanks for your consideration.	Margaret Hester X460922		LWSC Staff
13	5/18/18	5/15/2018	A Bowling club. Several LWSC members participating in senior Olympics this year What to know if LWSC had a Bowling club.			COE President
14	5/18/18	Not Dated	Please we need heat in the building. If you can't control the heat can we bring heater in rooms	Mandy Walker Gretrude Lockhart		LWSC Staff

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15	5/18/18	Not Dated	Kudos to Bob Glicksmith and his photography class. They take and post the best pictures ever for many events and performances at the LWSC. I would like them to record and make DVD's also. We like to to see and hear ourselves in "action" as well as send copies to friends and relatives who are unable to attend the events. The LWSC Drama club also use the DVD's as a teaching tool to help improve our performances. While the still pictures are great, it's even better and more memorable to watch the DVD's. Please give this serious consideration. If approved the sale of DVD's could be used as a fundraiser for the DeKalb for Seniors. I also would like to know how we could view the videos that were done by DeKalb County. They have come out to video several events, including "They call him Lou", for the center's 10th anniversary. This play was put on by the Drama club, written and directed by our own Charleen Knox. I have unsuccessfully tried to contact them and ask for a link or any information on how to view the videos. Very disappointed but still hopeful.	Margareth Hester X460922		LWSC Staff
16	5/18/18	5/18/2018	Automatic door entrance: Currently, automatic door entrance located at front entrance of the building. This capability should be considered at locations of the rear building entrance also the Victory room. Both locations are heavy traffic areas in need of this convenience. From budgeting prospective, I hope this being considered. Thank you	Clyde White 404/455- 6854		
17	5/18/18	Not Dated	According to the class schedule, the Scrabble players are scheduled to play on Tuesdays and Thursdays in the Victory room. I participate in classes on Wednesdays and must eat to maintain my blood sugar levels. While I am eating scrabble players invariably come to the table where I am eating and rudely claim the space by placing book bags and other items on the table. I would like to request the following: If the persons playing games play/meet on days other than those published that they move to an area where persons are not eating; Enough tables should be allocated so that there is able space available for members to eat.	Beverly Mann		COE President
18	5/18/18	Not Dated	It is too cold in this building, Winter and Summer. Seniors' body should not be hurting when they leave here			LWSC Staff

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19	5/18/18	Not Dated	Please , We need heat in the building in the Victory room. We are getting sick from being too cold.	Sharon Patterson		LWSC Staff
20	5/25/18	Not Dated	Lower the music in the Victory Room except during dancing. People be able to would converse and hear each other.	Deloris Bryant Booker		Dave Jones
21	5/25/18	Not Dated	Fix the air conditioner in exercise room F106. It has not work for over 4 years. On hot days the room is very uncomfortable. People will be able to exercise in a healthy environment. People can breath during exercise. The fans are not an excuse for air conditioner.	SL		LWSC Staff
22	6/5/18	6/4/2018	I would like to see a CLEARLY written policy/procedure on videography at the LWSC. I would like to know who is authorized., Specifically what events/programs, and how do you get authorization to video. When DCTV come to video, how do we get access to view their videos. Drama club is still waiting to see, :They Call him Lou" from the LWSC 10th anniversary events. Please make this information available to all members to make sure we all know what the rules are and act accordingly. Thanks	Margaret Hester		DeKalb for Seniors
23	6/5/18	6/4/2018	I would like for you to remind people NOT to take up two (2) parking spaces. A truck parked in the middle of the parking space line so he knew he was taking two spaces	Vanesa Wingo- Wright		COE President
24	6/5/18	5/30/2018	Suggestion for a class: If it is possible, could there be a class given in "Flower Arrangement." As of now there isn't one amd I for one would love to take parrt in such a class. To have such a class would not be expensive for the students unless they want it to be. Please consider such a class for the near future. Thank you	Mary Frances		PROGRAM
25	6/5/18	5/29/2018	Please, can we have the volume of the music lower in the Victory Room? It is so loud you cannot enjoy a converstion with the people at the tsame table with you. I would like to enjoy both. Can we find a happy medium on the volume and keep it there? We have to talk louder to hear over the music then the music is turned up 60 hear over the talking. Not a pleasant combination. According to some comments I've heard, I am not the only one who feels this way. Thanks, Respectfully	Margaret Hester		Dave Jones

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26	6/15/18	6/7/2018	It is unfair when someone sitting in their car or in a particular area waiting for a spot to open, then someone pulls up by the front door waiting for someone to come out as if that person owns the parking spot and let that person follow them t their car. I would like to know LWSC procedure.	Frances Savey 770- 378-4985		COE President
27	6/15/18		Ive noticed people are finding and placing orange cones in spaces just to hold a spot either for themselves or their friends. This is not good.			COE President
28	6/15/18		Host WII Bowling in 2019 Senior Olympics. (Listed suggested equipment needed to prepare for games. (See letter for detail) will bring renew by purchasing lunch. Willing to become a volunteer to work on this project and to help the program.	Maudell Marbell (M&M)		LWSC Staff DeKalb County
29	6/15/18		I suggest having a nurse assistand class here because the elderly comes here everyday and come have experiences. That way some could be hired as nurse assistants. If they wanted to. Some elders need help and we can help each other in our community.			LWSC Staff DeKalb County
30	6/15/18		Create a military Drill Team. Anybody who is a member of LWSC can be on the Drill Team. Members who have individuals in the service can represent their branch of the service by choice. Select a drill instructor. Wear choice military outfits to represent branches of service without wearing the real uniform. Will be willing to share ideas as needed.	Maudell Marbell (M&M)		COE President
31	6/15/18		Please bring back Monday movies. The movies shown were wholesome and enjoyable, in a safe and clean environment and in company of peers. Suggested movies in the interim: The Bucket List			
32	6/29/2018		When renewal registration, you should be able to pay your dues at the front desk rather than go through the long wait and then the social work takes people before you. *Someone in charge should investigate.			

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