



LWSC Council of Excellence  
Committee Report – March 10, 2020

Submit report to: [lwscouncilofexcellence@gmail.com](mailto:lwscouncilofexcellence@gmail.com)

**Committee:** Issues and Concerns Committee

**Officer/Chair:** Frankie Pendergrass

**Committee Members:** Angenell Nolton and Dorothy Wright

**1. ACTIVITIES COMPLETED FOR THIS MONTH:**

- Participated in Executive Board Meeting

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162 issues and concerns have been received through 2019. For this reporting period January 01, 2020 through February 28, 2020 we have received 48 concerns from the member population. Of the additional 8 concerns - only 2 are open. Five concerns received relate to the pool being closed for repair, 1 for Spanish 1 & 2 class being made available for every quarter, 1 concern as notification of a member illness and 1 for information on ALL programs.

**2. ACTIVITIES PLANNED FOR FUTURE:**

- Established XL instructions to ensure spreadsheet integrity to transition to next Committee chair
- Continue to revise initial procedures after having tested one year of activity

**3. ACTION REQUIRED FOR EXECUTIVE COMMITTEE:**

- See attached details for issues assigned to committees
- Load results to our website

**4. ACTION REQUIRED FOR LWSC: RESOLUTION OF ALL OPEN ISSUES**

**5. MOTION STATED FOR EXECUTIVE COMMITTEE CONSIDERATION/RESOLUTION/RECOMMENDATIONS:**

**6. CONCERNS, OPPORTUNITIES FOR CELEBRATION:**

Open for discussion from COE members

**7. OTHER: SEE OPEN CONCERNS – XL SPREADSHEET “PRINT DETAILS”**