



LWSC Council of Excellence
Committee Report – May 29, 2019

Submit report to: lwscouncilofexcellence@gmail.com

Committee: Issues and Concerns Committee
Officer/Chair: Frankie Pendergrass
Committee Members: Angenelle Norton and Dorothy Wright

1. ACTIVITIES COMPLETED FOR THIS MONTH:

- Participated in Executive Board Meeting
 - Completed committee results for 2018 to upload to the website
- 25 New issues and concerns have been received through May 16, 2019. For the 2019 calendar year **21** concerns related to **CLASSES**; **1** concern for **ADD’I ACTIVITIES**; **16** issues with the **FACILITY**; **8** related to **OTHER**; **4** concerns about **PARKING**; **9** issues for the **POOL**; and **4** concerns with the **VICTORY ROOM**. **OTHER** category has increased by **3** and they relate to DeKalb for Seniors and AARP tax preparation concerns. A pattern has been identified with new members expressing concerns with issues that have been previously suggested by existing members.

2. ACTIVITIES PLANNED FOR FUTURE:

- Establish 2019 XL instructions to ensure spreadsheet integrity to transition to next Committee chair
- Continue to revise initial procedures after having tested one year of activity

3. ACTION REQUIRED FOR EXECUTIVE COMMITTEE:

- See attached details for issues assigned to committees
- Load results to our website

4. ACTION REQUIRED FOR LWSC: RESOLUTION OF OPEN ISSUES BY 05/30/19 FOR QUARTERLY MEETING

5. MOTION STATED FOR EXECUTIVE COMMITTEE CONSIDERATION/RESOLUTION/RECOMMENDATIONS:

6. CONCERNS, OPPORTUNITIES FOR CELEBRATION:

Open for discussion from COE members

7. OTHER: SEE OPEN CONCERNS – XL SPREADSHEET “PRINT DETAILS”