

PROGRAM COMMITTEE REPORT

COMMITTEE: PROGRAM

DATE:12 May 2020

CHAIR: Rochelle W. Evans

COMMITTEE MEMBERS: Pat Arnold, Wilma Byrd, Charlene Daise, Glenda Erskine, Johnnie Hughes, Sharon Maynor, Ruth Mayo, Johnnie Presbury, Connie Wilson, Jacqueline Woods

- 1. <u>ACTIVITIES COMPLETED FOR THIS MONTH:</u>
 - a. The Program Committee did not meet this month, April 2020. However, several of the Committee members participated in the virtual learning program: Pat Arnold, Wilma Byrd, Johnny Presbury, Glenda Erskine, and Jacqueline Woods.
 - b. Congratulations to the Center's administration for implementation of the Lou Walker Senior Center Virtual Learning Environment pilot program. Members enjoyed the opportunity to continue classes. They especially liked the ability to connect with friends.
 - c. As instructor, I want to thank and commend the staff, Ericia King and Gabriel Murphy, for their support during the virtual meetings, and their patience and kindness with my students and me when we encountered challenges.
- 2. <u>ACTIONS PLANNED FOR THE FUTURE:</u>
 - a. Plan and organize trainings for Instructors as identified in the April Program Committee Report.
- 3. CONCERNS, OPPORTUNITIES FOR CELEBRATION
 - a. We congratulate the staff for the virtual learning pilot program. It was a success and received favorable comments from the members.
 - b. One concern is regarding members who have limited computer knowledge and lack the ability to use an iPhone or SmartPhone. We recommend that handson workshops with individual attention be offered to these members.
 - c. Comments from some members who have taken computer classes included feeling lost, being confused, feeling embarrassed, frustrated, and not understanding computer terminology. Some felt more patience with them was necessary.
 - d. We recommend that professionally trained teachers from the County's colleges be used. In the Center's early years, these persons taught the computer technology classes. Another source for training for the mobile phones is AARP who conducted this type of training at the Center several years ago.