



Issues and Concerns Committee Report

April 12, 2022

Chairperson: Frankie Pendergrass

Committee Members: Angenelle Nolton and Mary Bolton

Attendance at Committee Meeting since last Report: Angenelle Nolton & Mary Bolton

- 1. Activities/Events completed since the last COE Meeting:**
 - a. Chairperson attended COE Executive Committee meeting, March 8, 2022, via Zoom.
 - b. Held Issues & Concerns Committee meeting on Monday March 12, 2022, via Zoom.
 - c. Attended COE Executive Committee meeting Zoom Training on March 17, 2022, via Zoom.
 - d. Attended COE Committee Officers and Chairperson's approval meeting on March 22, 2022, via Zoom.
 - e. LWSC Frequently Asked Questions was published on March 25, 2022, in DeKalb County Human Services website.

- 2. Activities/Events that have been Discussed/Planned for the Future:**
 - a. Incorporated frequently asked Q&A information into completed Issues and Concerns template for a YTD total of 15 resolved member concerns.
 - b. Enhance navigation method to promote receipt of Issues & Concerns via COE email address.

- 3. Motions and/or Requests for Action from the COE Executive Committee and/or LWSC Staff is attached.** None required

- 4. Next Committee Meeting Date, Time & Location:** Monday, April 18, 2022 @ 1:00 via Zoom.

Submit Report to: President and Vice President